



DISTURBANCE REPORT

It's not always easy living as neighbours. Sometimes, the only option for restoring peace in the building is to file a disturbance report. However, we recommend first trying to take up the matter with the neighbour causing the disturbance. It may be that the neighbour does not even realise that his or her conduct violates the Building Rules and Regulations and causes a disturbance. If the situation seems threatening, your first step should always be to call the police, though.

When discussion fails to address the repeated disturbances and you decide to file a disturbance report, please note of the following:

1. The disturbance report must be signed by at least two residents (living in separate apartments) who can testify to the disturbance.
2. The disturbance report must be filed in writing.
3. SATO will not take action if the disturbances are minor and of short duration.
4. A SATO representative, usually the building manager in charge of administrative business, will issue a written warning to the resident in question after receiving the disturbance report. In less severe cases, the resident causing the disturbance may be put on notice. If the disturbances persist, residents must file a new report with the building manager. In the event of disturbances occurring after a warning has been issued, SATO will initiate legal proceedings to rescind the lease agreement. In order to initiate legal proceedings, SATO must be able to prove the disturbance or other grounds for rescission.
5. The identity of those who signed the disturbance report will not be disclosed to the resident causing the disturbance during the proceedings taking place within SATO. The persons who signed the disturbance report must be prepared to testify at any eventual proceedings in court, however.
6. SATO's Building Rules and Regulations are available in several languages at www.sato.fi/jarjestyssaannot

RESIDENT AGAINST WHOM THE DISTURBANCE REPORT IS FILED

Name	Address
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DETAILS OF THE DISTURBANCE

Please describe the disturbance in as much detail as possible. Make sure to mention the date and time of day, the person(s) involved and the nature of the disturbance. SATO cannot take action if the above information is not provided. Please also let us know if you had to call the police to the scene, and whether you have taken up the matter with the person(s) causing the disturbance. Use the reverse or attached sheet if necessary.

SIGNATURES

The above resident has repeatedly violated SATO's Building Rules and Regulations despite being asked not to do so. We ask SATO to address the matter and are prepared to testify in any eventual legal proceedings as necessary.

Place and date		
Signature and name in print	Apartment no.	Daytime phone
Signature and name in print	Apartment no.	Daytime phone
Signature and name in print	Apartment no.	Daytime phone
Signature and name in print	Apartment no.	Daytime phone

Submit the signed disturbance report with the building manager responsible for your building.

For the building manager's details, see your building's page at sato.fi or call SATO Customer Services, phone 020 334 443.