4.3 The Participant shall immediately notify Schiphol in the event of the loss and/or
4.4 In the event that the Privium Card is damaged, the Participant shall return it to
4.5 At the end of the technical life of the Privium Card, following notification thereof
5. PAYMENT AND CHOICE OF PRIVIUM LEVEL
5.1 In exchange for the provision of the Privium Card, Schiphol shall charge a fee,
5.2 In the event that payment of the Privium Participation Agreement fee is settled by
2. APPLICABILITY AND PRIVIUM PARTICIPATION AGREEMENT
2.1 These General Terms and Conditions apply to the Privium Participation Agreement.
2.2 The Privium Participation Agreement shall enter into effect at the moment of
2.3 Once the Privium Participation Agreement has come into effect, the Participant
2.4 The Participant used in the application, as well as in the case of the theft or loss of
3. PRIVIUM SERVICES
3.1 The range of Privium Services offered is determined by Schiphol and shall include
3.2 Schiphol shall notify the Participant of any extensions or changes to the range of
3.3 Schiphol shall endeavour to allow renewed Automatic Border Passage with the Privium

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4. PRIVIUM CARD
4.1 The Privium Card shall be and remain the property of Schiphol. The Privium Card
4.2 Upon expiry of the period of validity of the travel document (e.g. a passport) of the
4.3 The Participant shall immediately notify Schiphol in the event of the loss and/or

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4.3 The Participant shall immediately notify Schiphol in the event of the loss and/or

5. OTHER OBLIGATIONS OF THE PARTICIPANT
5.1 The Participant shall only have the right to use Automatic Border Passage if (a) the
5.2 The Participant shall follow (a) all instructions given by or on behalf of Schiphol
5.3 Schiphol is entitled to suspend Privium Services to the Participants concerned with immediate
time, Schiphol shall be entitled to suspend the Privium services.

6. PERSONAL DATA
6.1 Schiphol collects the personal data that the Participant filled in on the application
6.2 Schiphol is entitled to use personal data for accuracy and to remove old irrelevant data in time.
6.3 Schiphol is entitled to block the use of the Privium card by the Participant, either temporarily or otherwise, with immediate effect in the event that the Participant fails to comply with the instructions referred to in the previous paragraph, abuses the Privium Card, or acts in violation of any part of the Privium Participation Agreement.

7. PAYMENT AND CHOICE OF PRIVIUM LEVEL
7.1 In exchange for the provision of the Privium Card, Schiphol shall charge a fee,
7.2 The Privium Card contains the card number, the template of the iris scan, the
7.3 The purpose of processing personal data within the scope of Privium Services is to
7.4 Within the scope of the above-mentioned purposes, the following personal data shall be processed in any case when providing Privium Services:

8. PRIVIUM SERVICES
8.1 The range of Privium Services offered is determined by Schiphol and shall include
8.2 Schiphol shall notify the Participant of any extensions or changes to the range of
8.3 Schiphol shall endeavour to allow renewed Automatic Border Passage with the Privium

9. OTHER OBLIGATIONS OF THE PARTICIPANT
9.1 The Participant shall only have the right to use Automatic Border Passage if (a) the
9.2 The Participant shall follow (a) all instructions given by or on behalf of Schiphol
9.3 Schiphol is entitled to suspend Privium Services to the Participants concerned with immediate
time, Schiphol shall be entitled to suspend the Privium services.

10. PERSONAL DATA
10.1 Schiphol collects the personal data that the Participant filled in on the application
10.2 Schiphol is entitled to use personal data for accuracy and to remove old irrelevant data in time.
10.3 Schiphol is entitled to block the use of the Privium card by the Participant, either temporarily or otherwise, with immediate effect in the event that the Participant fails to comply with the instructions referred to in the previous paragraph, abuses the Privium Card, or acts in violation of any part of the Privium Participation Agreement.
The waiting area for Privium members, open exclusively to Privium Plus members.

Parking in a parking space designated by Schiphol for use by Participants.

Checking in at one of the airline companies cooperating with Schiphol with

1. If the Participant has chosen the Privium Plus level, the following additional

SPECIAL STIPULATIONS THAT APPLY ONLY WHEN ANOTHER LEVEL THAN PRIVIUM

9.6 Upon termination of the membership, the Participant shall specify the bank

9.4 In the event the Participant fails to comply with the provisions of the Privium

8.1 The liability of Schiphol for damage that is in any way connected with the Privium

7.8 The Participant can inspect his/her own personal data after having submitted to

6. If a Participant is under the influence of drugs and/or alcohol of any kind he or she

5. Pets are allowed in the ClubLounge only if they are in a closed cage.

4. If a Participant is under the influence of drugs and/or alcohol of any kind he or she

3. One paragraph is added to Article 6, concerning the Privium ClubLounge:

2. Article 3.1 is amended as follows:

1. Privium Plus level:

- If we have not received notice of cancellation one month before the end of your trial

- Only Privium Plus is available as a trial subscription.

- Only one trial subscription per person is permitted.

- You are only permitted to take out a trial subscription if you have not been a

- Privilo will automatically be extended by one year. From that moment on, the agreement can be cancelled subject to a notice period of

- A Privium Trial membership can not be combined with a Partner membership.

Cancelling your trial subscription

- If you do not wish to extend your trial subscription, you must notify us of this fact at

- A Privium Trial membership can not be combined with a Partner membership.

- A Privium Plus member for at least two years.

- The trial subscription cannot be ended prematurely. The fixed trial period is four

- If you wish to cancel your membership, please inform us by e-mail at privilo_02@schiphol.nl

PRIVIUM CLUBLOUNGE ACCESS POLICY AND HOUSE RULES (SEPTEMBER 2011)

ADMISSION

- Privium Plus members who can present a valid Privium Plus Card and a travel ticket (airline ticket or boarding card) valid on that day;

- Privium Basic members shall not be admitted to the Privium ClubLounge. They may only visit the ClubLounge to collect a new Privium Card or to notify a change in passport.

Children, babies and partners accompanying the member and who are not members themselves are not admitted to the ClubLounge:

PriviumPlus members can purchase guest vouchers to take guests who are travelling

with them into the Privium ClubLounge. Guest vouchers can be purchased at the

PriviumClubLounge. In addition to a guest voucher, accompanying guests must be able to

show a legitimate ID and valid boarding pass in order to be admitted to the Privium

ClubLounge. Amsterdam Airport Schiphol always reserves the right to refuse guests

to the Privium ClubLounge for reasons of its own.

Participants and/or Privium Partner members under 1.50 metres in height and guests

under 12 years of age without their own valid passport or European ID card and a valid

ticket for that day shall be refused admittance. The Privium ClubLounge is only

accessible from the Departure Hall. The Privium ClubLounge is open from Monday

through Friday and on Sundays from 06:00 – 20:30. The Privium ClubLounge is closed on

Saturdays and on public holidays (New Year’s Day, Easter, Whitsunday, the Queen’s

Birthday, Ascension Day and Christmas Day).

HOUSE RULES

- Baggage trolleys are not allowed in the Privilo ClubLounge.

- No alcohol may be served to passengers under the age of 18.

- Smoking is prohibited.

- If a Participant is under the influence of drugs and/or alcohol of any kind he or she

shall be refused access to the Privilo ClubLounge.

- Passengers may be required to track their own carry-on baggage. Privilo cannot be held liable for any theft or loss of damage to property.

- Food and beverages offered to passengers in the Privilo ClubLounge may not be

taken outside the ClubLounge.

- Travellers may not eat or drink any food and beverages in Privilo ClubLounge that

they have brought in from outside.

- Travellers in the Privilo ClubLounge are expected to be properly dressed and to

behave appropriately.

- Pets are allowed in the ClubLounge only if they are in a closed cage.

- Passengers may not cause a disturbance to other users of the Privilo ClubLounge.

Schiphol Nederland B.V. reserves the right to remove Participants from the Privilo

ClubLounge if they do not observe these rules.