PRIVACY NOTICE FOR SINGLE VIEW

Introduction

To ensure that safeguarding and support is provided to individuals when needed, SMBC is building on its partnerships within Stockport Family and in the wider community of public services with a risk and triage system. This system is called Single View and can be searched whenever a referral has been made or a legitimate concern has been raised regarding an individual. This system mirrors the previous process where key workers would contact the necessary partner organisations for information for the purpose of risk and triage. The system will illuminate the same information, but will ensure that the process is quicker and leaves less space for process or human error. As 20% of Serious Case Reviews are due to lack of information sharing this system aims to significantly reduce this number in the Stockport area.

How does it work?

The system proactively brings together minimal data items that have been identified by experienced safeguarding professionals to be the biggest indicators when assessing risk, and this data is securely stored in a segmented network which only a small number of key workers can access. The information is only surfaced when a referral or legitimate concern is raised and a key worker runs a search on an individual. These searches are logged and audited to ensure that only legitimate searches are being conducted.

Where is it stored?

The information is stored in a secure segmented network on the SMBC servers. This information is encrypted and penetration tested often to ensure it is secure.

Which partners are involved?

Minimal data recognised by safeguarding professionals is inputted into the system from:

- SMBC systems
- Greater Manchester Police
- Drugs and Alcohol Services
- Stockport Family
- Stockport Homes
- NHS partners