



Privacy policy

Biometric border passage trial

This trial is a collaboration between the Ministry of Defence ('the Ministry') and Schiphol Nederland B.V. ('Schiphol'). We attach great value to protecting your privacy and personal data. This Privacy Policy explains how your personal data are collected, used and protected within the framework of the 'Biometric Border Passage Trial', crossing the border through facial recognition.

Participation in this trial is entirely voluntary and is open to Participants who meet the following conditions:

- The Participant is 16 years of age or older.
- The Participant has a European passport with a chip icon.
- The Participant is not travelling with special assistance due to a mobility-related limitation.

Schiphol will comply with the laws and regulations on the protection of personal data, including the Dutch Personal Data Protection Act (*Wet Bescherming Persoonsgegevens*), and the General Data Protection Regulation (*Algemene verordening gegevensbescherming*), and will process your data on behalf of the Ministry of Defence, which is responsible for the border control process, and in accordance with the statutory requirements.

In accordance with these statutory requirements, Schiphol has notified its Data Protection Officer.

Which personal data will the 'Biometric Border Passage Trial' require?

If you participate in this trial, Schiphol collects your personal data to make it possible for you to cross the border using your biometric details.

The Biometric Border Passage Trial is a 3-step process:

1. The Participant must actively sign up at the registration kiosk.
2. The Participant crosses the border by means of the Self-service Passport Check.
3. The Participant passes through the test set-up for biometric border passage.

All of these steps require that personal data are stored and used. This includes the following data:

- Passport

The passport is scanned to ensure it belongs to the holder of the passport by comparing a photo of your face with the photo in the passport.

NB: When scanning a passport, it is technically impossible not to scan the citizen service number as well. However, the citizen service number is immediately and irrevocably removed, so that Schiphol cannot take note thereof and cannot use the citizen service number.

- Biometric data

Upon registration at the registration kiosk, your photo is taken for identification in the next steps of the process. This photo is saved in a template form, which means that, rather than the visible picture, only the identifying characteristics of your face are stored. When passing through the test set-up, another photo is taken, which is converted into a template form, and subsequently used to identify you.

In order to thoroughly and carefully test and analyse this form of facial recognition, Schiphol will also save the visible photos of your face for the duration of the trial, which will be used throughout the process.

Because the above-mentioned data contain physical and/or physiological characteristics, Schiphol treats this data as biometric data. Schiphol collects your personal data only for the purposes of performing the Biometric Border Passage Trial and testing and improving the biometric system.

The purposes of the trial

The Ministry and Schiphol are constantly working to improve travel processes at the airport in order to make the travel experience as smooth and pleasant as possible.

The objective of this trial is to:

- Investigate whether passing the border based on facial recognition is fast, efficient and reliable enough to warrant using this as the standard method in the future.
- Determine whether passing the border based on automated facial recognition can increase passenger satisfaction.

Schiphol only processes and stores your personal data on behalf of the Ministry and insofar as this is strictly necessary for achieving the stated purposes.

Will your personal data be shared with third parties?

If you take part in the trial, your personal data could be shared with third parties that are engaged in conducting this trial.

A data processing agreement has been entered into with these third parties in order to ensure that your data is handled securely by these parties as well.

Under no circumstances personal data will be shared with parties who have not entered into a data processing agreement without the prior permission of the Participant himself, unless it is required to surrender this data on the basis of the applicable laws and regulations.

Within the framework of the trial, your data may be shared with the following parties:

- Vision-box, supplier of hardware and software for the Biometric Border Passage Trial.
- University of Twente, for the purpose of scientific research and advice in the field of facial recognition.

The above parties are established within the European Union and will only process your personal data within the European Union and in accordance with the Dutch Personal Data Protection Act.

Protecting your personal data

Schiphol takes appropriate technical and organisational measures to protect your data against loss or any form of unlawful processing. For example, all servers and other storage media are equipped with physical and software security. Access to your data is limited to those employees who are directly involved in the trial.

To ensure that third parties who are involved in the trial and with whom Schiphol might share your data protect the data to the fullest possible extent, Schiphol enters into a data processing agreement with them.

Your rights to inspect, correct and delete

Schiphol attaches great value to transparency. We therefore believe that you must be able to identify what personal data Schiphol collects and processes for the purposes of this trial at any time.

The trial is based on voluntary participation. At the start of the registration, you provide your personal permission for the use of your data within the trial. You can terminate your participation at any point during the participation. In such case, all the details will be deleted.

You can inspect your stored data at the registration kiosk.

The registration kiosk will also allow you to immediately delete any data about you that was stored at an earlier stage.

Even after you have already crossed the border and left Schiphol, you can still terminate your participation in the trial and have your data deleted. To that end, you must send an email message to privacy@schiphol.nl, containing your request, along with the relevant passport number, expiry date and date of birth. In such

case, your data will be removed from the system within 4 weeks. You will receive confirmation of this by email.

Contact information

Schiphol understands that you may have more questions about this trial. For more information, you may contact us by email, via: biometrics@schiphol.nl.

Changes to the Privacy Policy

Schiphol may amend this Privacy Policy from time to time.

This may be required in connection with an amendment of the set-up of the pilot or due to changes in legislation, for example. We therefore recommend that you check this Privacy Policy regularly. The latest version of the Privacy Policy is also available in electronic format at

www.schiphol.com/biometricborderpassage.