



MY K-C BENEFITS  
**ROAD TRIP**  
TO YOUR FUTURE



## K-C Benefits News: April 2017 Transcript

**Mike:** Welcome to the April edition of K-C Benefits News.

*Introductory road trip footage*

**Mike:** I'm Mike...

**Tessa:** ...and I'm Tessa. We're both on the K-C Benefits Team in Knoxville. As you already know, next month we'll transition from Aon Hewitt for the K-C 401(k) & Profit Sharing Plan to Fidelity and for Health & Welfare benefits to Empyrean.

**Mike:** That means the full blackout period is quickly approaching. The blackout period is the time when Aon Hewitt transitions your information to Fidelity and Empyrean.

**Tessa:** During our blackout period – which starts at 4 p.m. on April 27 – you won't be able to log in to YBR or call the Benefits Center to manage your 401(k) or Health & Welfare benefits.

**Mike:** Remember, if you have a Pension benefit, you still have access to YBR until July 1, when we transition to Fidelity. We'll be sending you more information about this soon. So let's go over a few ways you can prepare for transition to our new vendors.

*Before Blackout*

**Mike:** If you have a 401(k) and PSP balance today, your account history will not transfer to Fidelity. If you want to print any of that off of YBR, you must do so before 4:00 pm ET on April 27<sup>th</sup>.

**Tessa:** On @myHR under the *Total Rewards* section, you can link to the Transition pages on mykcbenefits.com. On the Action Items page you can find the last date and time to request 401(k) or Health & Welfare transactions, a digital copy of the transition guide, and FAQs created with employee questions from the Ask Benefits Box.

*Blackout Begins April 27 at 4:00 p.m. ET*

*During Blackout*

**Mike:** If you normally use YBR to sign into your accounts, like Anthem or ConnectYourCare, you'll need to access those websites directly during the blackout. You can find their Contact information on the Benefits page of @myHR under *Related Links*.

**Tessa:** After the blackout ends, you'll be able to sign on to most of these vendors directly through Empyrean's website.



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**Mike:** In early May, you'll receive two Welcome Guides, one from Fidelity and one from Empyrean. They will include instructions on how to set up online accounts, review your communication preferences, and navigate the new websites.

*After Blackout*

**Tessa:** We'll notify you if there is any change in the scheduled blackout end dates. If you missed a deadline before blackout, you can now initiate your request with our new vendors. Use the Welcome Guide for help on setting up your new accounts.

**Mike:** If you have questions, you can use the same 800 number that you use today (*on screen: 800-551-2333*) but you'll hear new phone prompts that'll connect you to Fidelity and Empyrean Service Centers.

**Tessa:** The next issue of K-C Benefits News will focus on the new Fidelity and Empyrean resources. Between now and then, read your communication and get prepared for go-live.

**Mike:** And stay tuned for more communications coming your way.

*Concluding road trip footage*